BUILDING ON SUCCESS

Hospital Engagement Network
AHA/HRET believes that all 10 areas will not improve unless substantial attention is given to four cross-cutting issues: engaging senior leaders, physicians, patients and families; encouraging a culture of safety; increasing teamwork and communication; and achieving quality measurement goals. HRET supports states and their hospitals as they address these issues.

The Improvement Leader Fellowship and the National Improvement Collaborative are two examples of how HRET has provided this type of support. The Improvement Leader Fellowship trains hospital staff to be improvement leaders, and nearly 1,000 completed the fellowship this year. By hosting and facilitating the National Improvement Collaborative, HRET fosters peer-to-peer learning, bringing together clinicians and other hospital leaders for discussion and closer examination of key topics. In addition, state hospital associations and HEN hospitals are supported through state-level improvement activities.

The AHA/HRET HEN is seeing improvement across the member hospitals. Moving into 2013, the network will continue to use the expertise of state partners and HRET’s experience and knowledge of large-scale quality improvement projects to accelerate improvement. Emphasis remains on the need to continually submit data, monitor data, celebrate success, course-correct when necessary and, ultimately, sustain and spread the work.

This gatefold provides a quick snapshot of the AHA/HRET HEN and some successes of state and hospital partners.
BUILDING ON SUCCESS

THREE MAJOR ACCOMPLISHMENTS:

1. Weekly e-newsletter is sent to all HEN members, including hospital CEOs, highlighting national and state activities and spotlighting success stories.

2. All 23 Arizona hospitals enter baseline and monthly monitoring data with the Arizona Hospital and Healthcare Association.

3. Benewah Community Hospital in St. Maries reduced readmissions by 20% (number of infections) from July 2011 to May 2012.

CASE STUDY: Benewah Community Hospital

In 2011, Benewah Community Hospital implemented a comprehensive readmission reduction strategy that included the following initiatives:

- Conducting a root cause analysis to identify the root causes of readmissions
- Developing a care plan that included patient education and follow-up
- Utilizing a care management team to monitor patients post-discharge
- Implementing a readmission reduction protocol

As a result of these initiatives, Benewah Community Hospital saw a 20% reduction in readmissions from July 2011 to May 2012.

ACCOLACTIONS

- Florida Hospital Association
- Arizona Hospital Association
- Florida Hospital Orlando
- North Dakota Hospital Association

CASE STUDY:

Florida Hospital Orlando

Florida Hospital Orlando, a seven-hospital system, is actively working to reduce readmissions. The system has implemented a variety of initiatives, including:

- Conducting a comprehensive review of all readmissions to identify common factors
- Developing a care management team to monitor patients post-discharge
- Implementing a readmission reduction protocol

As a result of these initiatives, Florida Hospital Orlando has seen a significant reduction in readmissions.

ACCOLACTIONS

- Florida Hospital Association
- Arizona Hospital Association
- Florida Hospital Orlando

CASE STUDY:

North Dakota Hospital Association

North Dakota Hospital Association has implemented a variety of initiatives to reduce readmissions, including:

- Conducting a comprehensive review of all readmissions to identify common factors
- Developing a care management team to monitor patients post-discharge
- Implementing a readmission reduction protocol

As a result of these initiatives, North Dakota Hospital Association has seen a significant reduction in readmissions.

ACCOLACTIONS

- Florida Hospital Association
- Arizona Hospital Association
- Florida Hospital Orlando

CASE STUDY:

Oklahoma Hospital Association

Oklahoma Hospital Association has implemented a variety of initiatives to reduce readmissions, including:

- Conducting a comprehensive review of all readmissions to identify common factors
- Developing a care management team to monitor patients post-discharge
- Implementing a readmission reduction protocol

As a result of these initiatives, Oklahoma Hospital Association has seen a significant reduction in readmissions.

ACCOLACTIONS

- Florida Hospital Association
- Arizona Hospital Association
- Florida Hospital Orlando

CASE STUDY:

South Dakota Hospital Association

South Dakota Hospital Association has implemented a variety of initiatives to reduce readmissions, including:

- Conducting a comprehensive review of all readmissions to identify common factors
- Developing a care management team to monitor patients post-discharge
- Implementing a readmission reduction protocol

As a result of these initiatives, South Dakota Hospital Association has seen a significant reduction in readmissions.

ACCOLACTIONS

- Florida Hospital Association
- Arizona Hospital Association
- Florida Hospital Orlando

CASE STUDY:

Texas Hospital Association

Texas Hospital Association has implemented a variety of initiatives to reduce readmissions, including:

- Conducting a comprehensive review of all readmissions to identify common factors
- Developing a care management team to monitor patients post-discharge
- Implementing a readmission reduction protocol

As a result of these initiatives, Texas Hospital Association has seen a significant reduction in readmissions.

ACCOLACTIONS

- Florida Hospital Association
- Arizona Hospital Association
- Florida Hospital Orlando

CASE STUDY:

Wisconsin Hospital Association

Wisconsin Hospital Association has implemented a variety of initiatives to reduce readmissions, including:

- Conducting a comprehensive review of all readmissions to identify common factors
- Developing a care management team to monitor patients post-discharge
- Implementing a readmission reduction protocol

As a result of these initiatives, Wisconsin Hospital Association has seen a significant reduction in readmissions.

ACCOLACTIONS

- Florida Hospital Association
- Arizona Hospital Association
- Florida Hospital Orlando